



We are pleased to announce that **Heritage Academy** has chosen School Uniforms by Tommy Hilfiger as an approved uniform partner for the upcoming school year. We look forward to the opportunity to serving your uniform needs.

Before the last bell rings this year, make sure you sign up for our newsletter so you won't miss out on any special announcements directly from us: <u>www.globalschoolwear.com</u>

We have created a custom website for your school with one primary goal in mind – to make your shopping experience simple and stress-free. Please take a moment to read the instructions below.

## **Ordering Instructions**

- 1. Go to <u>www.globalschoolwear.com</u>
- 2. On the <u>Find Your School</u> page, please enter either your Partner School Code **HERIO1** or search by school name and location. Please also select your student's grade, gender and program type.
- 3. The website will automatically apply logo requirements (or options) as determined by your school's administrative team.
- 4. Once you have identified a product for purchase, select your color, size, logo (if applicable), and quantity. After clicking "Add to Cart", the items will be added to your shopping cart, and you will be prompted to either Continue Shopping or Checkout Now.
- 5. If you have questions about sizing, click on the Size Chart link. If you still have questions after using our Size Chart, please call the toll-free customer service number below; our customer service team will be happy to assist.
- 6. Upon placing your order, you will receive an email confirmation that your order has been received. Once your order has shipped, you will receive an email confirming ship date and tracking information.

Please allow 10-12 business days from the time your order is placed for it to be delivered.

7. Your order history will be stored in your account, and you can come back to the website anytime, 24/7, to place additional orders.

For all customer service questions, please call **1.877.825.2860** - Customer Service available in English and Spanish.

## Customer Service Hours: <u>Year Round</u> Monday – Friday 8 a.m. – 8 p.m. ET <u>Extended Hours</u> Saturday Hours: 12 - 5 p.m. ET (July 14th – September 30th, 2018) Evening Hours: Monday – Friday 8 a.m. – 10 p.m. ET (July 9th – September 28th, 2018)